



RESIDENTIAL PLUMBING SERVICE CONTRACT AGREEMENT

685 Elmwood Avenue • Sharon Hill, PA 19079
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www.royalfuels.com

Annual Gold Plumbing Service Agreement - \$110.00

A yearly Royal plumbing inspection will help your home operate safely, lower utility costs and extend the life of your plumbing system. In addition, you receive the following benefits:

- **PRIORITY SERVICE** - When you pay a one-time per year contract fee, you receive priority service when scheduling during normal business hours.
- **SAFETY INSPECTION** - You receive an annual inspection of your home plumbing system to ensure safe operation. Customer must call to schedule inspection.
- **DISCOUNT** - You will receive a 5% discount off any materials needed.
- **GUARANTEED RATES** - Your rate will not change for the period of your service agreement so there are no surprises.
- **PEACE OF MIND** - Guaranteed 24-hour emergency service.
- **TRANSFERABLE** - Agreement can be transferred to the buyer of your home.

Your yearly safety inspection includes:

Inspect water heater for signs of damage and ensure it is operating at peak efficiency.

Check all faucets for leaks and corrosion, clean aerators for proper water flow.

Check all visible supply lines (Excludes crawlspaces and attics).

Check all shut off valves for leaks.

Inspect all toilets for leaks and proper flushing action.

Adjust flapper, float ball and overflow tube if needed to be set at manufactures specifications.

Inspect all hose bibs on the exterior of home (Cannot be done during the winter season).

Inspect all fixture drains for proper drainage.

Check washing machine hoses for signs of damage or kinks that may lead to leaks.

Annual Platinum Plumbing Service Agreement - \$199.00

As a PLATINUM customer, you receive all of the benefits of the Gold agreement **PLUS**:

- **GREATER DISCOUNT** - You will receive a 10% discount off any materials needed.
- **EMERGENCY SERVICE** - Guaranteed 24-hour emergency service at standard prevailing rates.
- **SEE THE WHOLE PICTURE** - Free sewer drain camera inspection with paid drain cleaning. (\$300 value) *Limit 1 per year

ROYAL PETROLEUM GENERAL TERMS AND CONDITIONS

This plan is available to Royal Petroleum Corporation customers provided their account is kept current. Contract must be paid in full within 30 days of invoice date or contract will become null and void. There shall be no obligation upon Company to perform any service or provide parts after termination of this agreement. All plans will automatically renew annually, unless either party gives at least 30 days prior written notice of termination. Upon termination, there shall be no refund or credits allowed. Agreements are transferable to new occupant subject to Company approval.

The Company reserves the right to inspect the equipment covered under this Plan. Any repairs required to place the equipment in acceptable condition are excluded from Plan and will be charged for separately. Plan will become effective on receipt of payment. The cleaning, preventative maintenance and inspection will be performed at our convenience, during the one-year term of this Agreement unless a specific date is requested by the customer. Service Contract labor is performed Monday through Friday, 8:30 a.m. to 4:30 p.m.. Service rendered at times other than specified herein will be billed at one and one half (1 ½) times our regular rates.

The Company and customer hereby expressly agree that the Company's entire liability and the customer's exclusive remedy under this Plan are limited to the replacement of parts as listed and any labor or material necessary to fulfill this Agreement. The company shall not be liable for any loss, damage or injury caused by defective material or parts purchased and installed by the Company or any material or parts not installed by the Company.

Our obligation to furnish any part is subject to its availability through normal sources of supply. Replacement of obsolete items for which parts are not available will be done on a time and material basis. Further, the Company shall not be liable for personal injury arising from the performance of services mentioned herein unless caused solely by its negligence; nor shall the Company be liable for any loss, damage or injury caused by failure or delay in performing services when such failure or delay arising from causes beyond its control.

The Company will not assume any responsibility for any equipment serviced by anyone other than duly authorized by the Company and the customer agrees to accept responsibility for any loss, damage or injury caused by such unauthorized service. This plan does not include the cost of labor and/or material resulting from the acts of God (floods, lightning, fire, etc.) or electrical failure, water damage of any description, (including infiltration of underground storage tanks) labor or transportation difficulties, wars, riots, or local State or Federal Acts or requests.

Company shall not be liable for damages or loss caused by leakage from customer's oil tank or oil lines, malfunction or failure of equipment or other conditions resulting from delays or failure to render service or for damage resulting to unoccupied buildings. Company shall be liable only for loss, damage or injury attributable directly and solely to our negligence. Repairs involving labor or parts not covered under this plan will be billed at our established rates. Service calls resulting from blown fuses or circuit breakers, emergency switch turned off, thermostat not properly set or electrical power failure are not covered.

Special contracts are available for commercial or larger units. Rooftop units are subject to a \$75.00 fee. Additional zones are subject to a \$15.00 fee. All promises and understandings are contained in this agreement. No additional promises on the part of Company or modifications to this Agreement shall be binding unless made in writing and executed by an authorized representative of Company. Please contact our office should changes be required.

Customer's Signature: _____ Date: _____

Printed Name: _____ Royal Petroleum Employee: _____